CARRUS
Critical Factors
Driving Professionals Out of Healthcare

The turnover rate in healthcare has risen nearly $5 \%$ across all jobs over the last decade.

## 1 Low Pay

Estimates indicate that nearly $60 \%$ of the U.S. healthcare workforce may be classified as Allied Health. Yet median
\$13.48
an hour wages in health care support, service and direct care jobs were just $\$ \mathbf{1 3 . 4 8}$ an hour in 2019. ${ }^{2}$ And they haven't improved much in the last 36 months, falling woefully short of a living wage-and dramatically lower than the median pay of doctors (over \$100 per hour).

## 2 Excessive Burnout

Approximately $80 \%$ of healthcare workers say they suffer from some degree of burnout. ${ }^{3}$ That's because most healthcare teams are understaffed, forcing current employees to work more hours, cover more shifts, and flex beyond their abilities



## 3 Poor Engagement

There's a great number of factors that contribute to poor engagement: unreasonable performance expectations, lack of support, and weak benefits-just to name a few. According to an HR solutions case study $85 \%$ of engaged employees displayed a genuinely caring attitud toward patients, compared to only $38 \%$ of disengaged employees. ${ }^{5}$

## Limited Career Development

MRINetwork has found that $72 \%$ of
candidates are driven by caree advancement opportunitiesand most health systems fail to provide consistent on-the-job training opportunities.


## Nebulous Culture

Culture is the beating heart of any successful healthcare organization While this may seem relatively obvious in today's employee-focused world, many health systems struggle to build an atmosphere of appreciation, support, and community. This ultimately leads to frustration, apathy, and poor job satisfaction.

